



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

**DATE OF REPORT**

4/13/2021

**DVN**

002565371

**FACILITY NAME**

KIDS R KIDS - WENTZVILLE

**FACILITY ADDRESS**

1020 MEYER RD

**CITY**

WENTZVILLE

**ZIP CODE**

63385-3694

**PHONE NUMBER**

(636) 327-0788

**COUNTY**

ST CHARLES

**ASSIGNED SPECIALIST**

WILMESHER, LAURA

**RULE/STATUTE VIOLATION(S)**

**VIOLATION(S)**

19 CSR 30-62.112 (1)

The following staff/child ratios shall be maintained on the premises at all times.

19 CSR 30-62.112 (1)(C)

Ages Three Through Four (3-4) Years. Groups composed solely of three (3)- and four (4)-year olds shall have no less than one (1) adult to ten (10) children.

19 CSR 30-62.112 (1)(E)

Mixed Age Groups Two Years (2) and Up. Groups composed of mixed ages of children two (2) years of age and older shall have no less than one (1) adult to ten (10) children with a maximum of four (4) two (2)-year olds. When there are more than four (4) two (2)-year olds in a mixed group, the staff/child ratio shall be no less than one (1) adult to eight (8) children.

**CONCLUSION SUMMARY**

Child Care Facility Specialist (CCFS) Laura Wilmesher conducted an investigation regarding the allegation that the facility is out of ratio every single day. After conducting the investigation, CCFS Wilmesher finds this allegation is unsubstantiated. This conclusion is based on the following evidence:

19 CSR 30-62.112 (1) which states: "The following staff/child ratios shall be maintained on the premises at all times."

AND

19 CSR 30-62.112 (1)(C) which states: "Ages Three Through Four (3-4) Years. Groups composed solely of three (3)- and four (4)-year olds shall have no less than one (1) adult to ten (10) children."

AND

19 CSR 30-62.112 (1)(E) which states: "Mixed Age Groups Two Years (2) and Up. Groups composed of mixed ages of children two (2) years of age and older shall have no less than one (1) adult to ten (10) children with a maximum of four (4) two (2)-year olds. When there are more than four (4) two (2)-year olds in a mixed group, the staff/child ratio shall be no less than one (1) adult to eight (8) children."

On April 16, 2021, CCFS Wilmesher interviewed caregivers Tanya Turner and Katie Butler. Ms. Tanya stated on April 16, 2021, she arrived at 9:00 AM, and Ms. Megan and Ms. Nikki were in the rooms, and there were 23 kids age 4-5 years. Ms. Tanya also stated most mornings the teachers and children go in the gym, and there's been two teachers with 44 kids present before. Ms. Katie stated Tuesday and Wednesday, April 13-14, 2021, teachers were out of ratio in the morning. Ms. Katie stated those mornings, there were over thirty kids and it was Ms. Whitney and her, and the kids were from 2-12 years in the gym.

On June 8, 2021, CCFS Wilmesher conducted an interview with several caregivers via phone. Caregiver Whitney Lentz stated sometimes there's 40-50 kids in the gym, between age 3-5 years and some school-agers with three teachers in the gym when she arrives. Ms. Whitney stated teachers are out of ratio most mornings when she arrives in the gym, and that management tries to have someone cover if she goes over ratio in the classroom, but there isn't always someone available.

Caregiver Megan Bizelli stated there might have been a couple of times that teachers are out of ratio in the gym (with children preschool and school-age) when teachers call off until another teacher arrives. Ms. Megan also stated the facility struggled at the beginning of this year--in January and February--with ratio, because they were low on teachers.

Caregiver Andrea Loges stated she has been out of ratio in the morning in the gym (with children preschool and school-age) when there wasn't another person available in the building, but that hasn't been recently.

**CORRECTIVE MEASURES**

<b>CORRECTIVE MEASURE</b>	<b>COMPLETED (Y/N)</b>	<b>COMPLETED DATE</b>
Signs shall be posted at all entrances of the rooms displaying the required staff/child ratios.	Yes	7/6/2021

<b>CORRECTIVE MEASURE</b>	<b>COMPLETED (Y/N)</b>	<b>COMPLETED DATE</b>
The facility shall conduct a staff meeting to review the center's policies and all licensing rules and regulations regarding 19 CSR 30-62. 112 Staff/Child Ratios. The facility must provide the Section for Child Care Regulation with a statement, signed by all staff members (paid employees and paid/unpaid volunteers), to indicate they understand and agree to follow those rules and regulations.	Yes	7/15/2021

<b>DISPOSITION</b>	<b>DISPOSITION DATE</b>
SUBSTANTIATED	6/11/2021

**APPROVING SUPERVISOR**  
CLARK, ANGELA