



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT
9/12/2019

DVN
001478584

FACILITY NAME

EMMANUEL FAMILY AND CHILD DEVELOPMENT CENTER AND EMERGENCY SHELTER FOR CHILDREN

FACILITY ADDRESS

2414 2416 2418 SWOPE PKY

CITY

KANSAS CITY

ZIP CODE

64130

PHONE NUMBER

(816) 921-3164

COUNTY

JACKSON

ASSIGNED SPECIALIST

BEEM, JONI

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.112 (1)(A)

Birth Through Two (2) Years. Groups composed of mixed ages through two (2)- years shall have no less than one (1) adult to four (4) children, with no more than eight (8) children in a group.

CONCLUSION SUMMARY

It has been determined that Emmanuel Family and Child Development Center and Emergency Shelter for Children violated licensing rules. Staff interviewed reported being out of staff/child ratio at different times and in different rooms. When CCFS Beem conducted an unannounced inspection, the Zippy Zebra room was out of ratio. The room had one staff and six infants. CCFS Beem reviewed the video on the date it was reported there were ratio violations. On September 12, 2019 at 8:38 AM staff/child ratios were two adults with nine children, at 9:18 AM staff/child ratios were one adult with six children and at 9:45 AM staff/child ratios were two adults with nine children in the Zippy Zebra room (an infant/toddler room). On September 12 at 8:35 AM staff/child ratios were one adult with six children and at 9:13 AM staff/child ratios were one adult with eight children in the Little Angel's room (an infant/toddler room). Required staff/child ratios in an infant/toddler unit, by rule, are one staff with four children at all times. Therefore the allegation is substantiated.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

The director will do random checks of the infant/toddler unit daily for two weeks.
The log of the daily checks will be sent to SCCR.

COMPLETED (Y/N)

Yes

COMPLETED DATE

2/21/2020

CORRECTIVE MEASURE

The facility will post the staff/child ratio outside of each infant/toddler room.

COMPLETED (Y/N)

Yes

COMPLETED DATE

12/5/2019

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

11/12/2019

APPROVING SUPERVISOR

TAYLOR, WANDA ILENE