



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE
COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT
8/3/2021

DVN
002752294

FACILITY NAME

SUNNY SIDE CHILD CARE CENTER LLC

FACILITY ADDRESS

840 ELMONT RD

CITY

SULLIVAN

ZIP CODE

63080-1208

PHONE NUMBER

(573) 468-5437

COUNTY

FRANKLIN

ASSIGNED SPECIALIST

SPAULDING, STEPHANIE

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.182(1)(C)7.

Physical punishment including, but not limited to, spanking, slapping, shaking, biting, or pulling hair shall be prohibited.

5 CSR 25-500.182(1)(C)8.

No discipline technique which is humiliating, threatening, or frightening to children shall be used. Children shall not be shamed, ridiculed, or spoken to harshly, abusively, or with profanity.

CONCLUSION SUMMARY

On August 3, 2021, the Office of Childhood received an allegation that Child A, 4 years old, came home on August 2, 2021 with a red ear and stated Ms. Patti holds it when Child A is being put in time out. Ms. Pattie tells Child A, "I told you to listen". Based on interviews with Child A and staff of Sunny Side Child Care Center LLC; this allegation is substantiated.

On August 3, 2021 Compliance Inspector, Stephanie Spaulding received and observed the section of the Parent Handbook regarding 'Classroom Behavior and Management'. This section noted: "Discipline problems are handled on an individual basis by the teacher in the classroom. The teacher will talk with the student to clarify expectations and consider acceptable behaviors. If patterns of inappropriate behavior or repetitions of the same offense occur, a phone call will be made home and possible conference with the parents may need to be scheduled".

On August 3, 2021, Child A stated that Ms. Patti pulled on her ear because she wasn't listening and was talking. Ms. Patti also made her stand in the corner with her nose facing the corner.

On August 3, 2021, director Rachel Kwok stated that she was not aware of the incident regarding Ms. Patti and Child A. However, she was told by Ms. Patti when asked, that Ms. Patti did tug on Child A's ear. She was not aware of Ms. Patti putting children in the corner with their nose in the corner, but was aware and has seen Ms. Patti tapping children with an open hand on the top of the head lightly for the purpose of getting their attention.

On August 3, 2021, Ms. Patti stated that she tugged on Child A's ear because she wasn't listening, but not with any force. She has put children in the corner with their nose facing the corner before. She has put Child A in the corner with her nose facing the corner twice.

CORRECTIVE MEASURES

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All staff and volunteers must obtain one (1) clock hour of training, on age appropriate discipline. The training must be held by an approved and qualified source. Training may be obtained from the Missouri Workshop Calendar. The training calendar can be found at <http://www.moworkshopcalendar.org/>. Verification of training completion shall be from the Open Initiative Toolbox report.

COMPLETED (Y/N)

Yes

COMPLETED DATE

12/23/2021

CORRECTIVE MEASURE

The facility shall notify all staff members of the violations which were substantiated, and specify the actions to be taken by all staff in order to comply with all licensing violations cited. A copy of the memo, letter, or staff meeting

COMPLETED (Y/N)

Yes

COMPLETED DATE

12/23/2021

agenda(s) shall be submitted to the Office of Childhood.

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

12/10/2021

APPROVING SUPERVISOR

CHRISCO, MARLA