



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

**DATE OF REPORT**

6/23/2022

**DVN**

002590736

**FACILITY NAME**

TALENTED TOTS - PARKVILLE, LLC

**FACILITY ADDRESS**

10801 NW CROOKED RD

**CITY**

PARKVILLE

**ZIP CODE**

64152-3419

**PHONE NUMBER**

(816) 741-1817

**COUNTY**

PLATTE

**ASSIGNED SPECIALIST**

IBBOTSON, JESSICA

**RULE/STATUTE VIOLATION(S)**

**VIOLATION(S)**

5 CSR 25-500.102(1)(N)

Child care staff members shall have qualifying background screening results on file as required by 5 CSR 25-600.020 General Requirements.

5 CSR 25-500.102(1)(P)

The child care provider shall conduct a Family Care Safety Registry screening prior to employment for any newly hired child care staff member who has a qualifying criminal background check result.

**CONCLUSION SUMMARY**

Compliance Inspector (CI) Jessica Glover conducted an investigation regarding the allegation that previous Caregiver Nhathiya Starks started employment at the facility without a criminal background check or Family Care Safety Registry (FCSR) on file. After conducting the investigation, CI Glover finds this allegation is substantiated. This conclusion is based on the following evidence of licensing rule violations which occurred at the facility:

5 CSR 25-500.102(1)(N) which states: "Child care staff members shall have qualifying background screening results on file as required by 5 CSR 25-600.020 General Requirements."

AND

5 CSR 25-500.102(1)(P) which states: "The child care provider shall conduct a Family Care Safety Registry screening prior to employment for any newly hired child care staff member who has a qualifying criminal background check result."

On June 30, 2022, CI Glover interviewed Director Garret Osgood who stated that he did not request the results of Ms. Starks criminal background check and have her FCSR on file prior to the start of her employment. Mr. Osgood stated that he was unaware at the time that both documents must be on file prior to the start of each staff member's employment but would ensure that rule was being followed moving forward.

CI Glover reviewed Ms. Starks staff file and did not observe a qualifying criminal background check or FCSR included. However, Ms. Starks was no longer employed at the facility and the results were no longer needed.

**CORRECTIVE MEASURES**

**CORRECTIVE MEASURE**

The facility shall notify all staff members of the violations which were substantiated and specify the actions to be taken by all staff in order to comply with all licensing violations cited. A copy of the memo, letter, or staff meeting agenda(s) shall be submitted to the Office of Childhood.

**COMPLETED (Y/N)**

Yes

**COMPLETED DATE**

11/2/2023

**DISPOSITION**

SUBSTANTIATED

**DISPOSITION DATE**

4/5/2023

**APPROVING SUPERVISOR**

BRUCE, CHRISTINA