



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
6/28/2021

DVN
000171693

FACILITY NAME

KINDERCARE LEARNING CENTERS LLC

FACILITY ADDRESS

8643 RAYTOWN RD

CITY

RAYTOWN

ZIP CODE

64138

PHONE NUMBER

(816) 356-2294

COUNTY

JACKSON

ASSIGNED SPECIALIST

TRUSSELL, MICHELLE RENEE

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.182 (1)(C)(3)

Only constructive, age-appropriate methods of discipline shall be used to help children develop self-control and assume responsibility for their own actions.

19 CSR 30-62.192 (5)(B)

Information regarding the date and circumstance of any accident or injury shall be noted in the child's record.

5 CSR 25-500.222(3)

Health information shall be retained in each child's individual file and shall include:

5 CSR 25-500.222(3)(D)

Any significant information learned from observing the child.

CONCLUSION SUMMARY

Child Care Facility Specialist (CCFS) Michelle Trussell conducted an investigation regarding the allegation that on May 18, 2021, Child A, sustained bruises on his arm while in care at the facility on June 24, 2021. The allegation also indicates Brittanye Rimpson stated Child A threw wood chips at her face and Ms. Rimpson picked the child up by his arm and carried him inside to another caregiver.

After conducting the investigation, it was determined through interviews with staff members and parent of Child A, that on June 24, 2021, Child A, 3 years old, was not provided with age-appropriate discipline during times of the child's behavior escalating. This conclusion is based on the following evidence of licensing rule violations which occurred at the facility:

19 CSR 30-62.182 (1)(C)(11)

Only constructive, age-appropriate methods of discipline shall be used to help children develop self-control and assume responsibility for their own actions.

On June 29, 2021 CCFS Trussell conducted interviews with Candence Wesley, Angie Williams, Marissa Jones, Sylvia Mahones, Sherry Marshall, Brittanye Rimpson and Parent A who is also a caregiver at the facility. According to information obtained in these interviews, Child A's behaviors that have increased in severity in the last two weeks. Child A has been observed hitting another child with a plastic hat, hitting teachers with clothing, urinating on the bathroom floor, kicking walls, knocking over trash cans, throwing wood chips at a teacher's face and throwing a chair in the classroom. According to information obtained in interviews with Ms. Rimpson, she admitted to grabbing Child A by the hand and lifting him up by the hand to her waist. Ms. Rimpson also indicated she carried Child A under her arm, like a football, back into the facility from the outdoor play area. In an interview with Sherry Marshall it was also concluded Ms. Rimpson was carrying Child A like a football into Ms. Marshall's classroom.

On June 30, 2021, CCFS Michelle Trussell observed pictures of Child A's left arm taken by Parent A on her cell phone. The first picture shows 4 individual red marks that are each approximately one inch in length. There is also a red hematoma approximately three inches in length directly above the 4 smaller marks. The second picture is a different pose of the same area as described above. The third picture is of Child A's left arm showing the underside of his left arm and arm pit area. There is a red hematoma on the left arm directly left of the arm pit area approximately three inches in length.

19 CSR 30-62.192 (5)(B)

Information regarding the date and circumstance of any accident or injury shall be noted in the child's record.

AND

19 CSR 30-62.222 (3) & (3) (D)

Health information shall be retained in each child's individual file and shall include:...(D) Any significant information learned from observing the child.

On June 29, 2021 CCFS Trussell conducted interviews with Candence Wesley, Brittanye Rimspon, Marissa Jones and Parent A. It was determined through these interviews the facility does not have written documentation on Child A regarding his behaviors nor the incident that occurred on June 24, 2021. All caregivers interviewed stated they have not completed documentation on Child A's behavior in the last two weeks. Ms. Wesley stated the facility does not have any written documentation because the parent worked at the facility and did not believe documentation was needed. Ms. Wesley also stated there is no report on the marks observed on Child A's arm.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

All employees of Kindercare Learning Centers LLC must complete DHSS Online Training: Making a Difference: Protecting Health and Keeping Children Safe. Documentation of training must be viewable in OPEN Toolbox for each employee.

COMPLETED (Y/N)

Yes

COMPLETED DATE

3/14/2023

CORRECTIVE MEASURE

Kindercare Learning Centers LLC must develop and implement a policy for ensuring accident/injury reports are completed immediately after an incident occurs. This policy must also contain specific details of how parents are notified of an incident and procedures for obtaining parents signature. This policy must be discussed in detail with all employees. Documentation must include a copy of the written policy along with employees statement of policy.

COMPLETED (Y/N)

Yes

COMPLETED DATE

3/14/2023

CORRECTIVE MEASURE

All employees of Kindercare Learning Centers LLC must complete an approved discipline training. Documentation of training must be viewable in OPEN Toolbox for each employee.

COMPLETED (Y/N)

Yes

COMPLETED DATE

3/14/2023

CORRECTIVE MEASURE

All employees of Kindercare Learning Centers LLC must complete DHSS Online Training: Inclusion 411: Module 4 - Reframing: A New Way to Look at Social Emotional Development and Challenging Behaviors. Documentation of training must be viewable in OPEN Toolbox for each employee.

COMPLETED (Y/N)

Yes

COMPLETED DATE

3/14/2023

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

11/23/2021

APPROVING SUPERVISOR

NURNBERG, TONY A