



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT  
3/16/2021

DVN  
002593297

FACILITY NAME

CREATIVE MINDS CHILD DEVELOPMENT CENTER, LLC

FACILITY ADDRESS

207 GLOVER ST

CITY

FULTON

ZIP CODE

65251-7215

PHONE NUMBER

(573) 826-2730

COUNTY

CALLAWAY

ASSIGNED SPECIALIST

PARSLEY, JIM

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.192 (5)(A)

In case of accident or injury to a child, the provider shall notify the parent(s) immediately. If the child requires emergency medical care, the provider shall follow the parent(s) written instructions.

CONCLUSION SUMMARY

The SCCR has determined that Creative Minds was in violation of regulations. This determination is being based upon statements made by the director of the facility, Tina Rich, indicating that she did not call Child A's custodial grandparent immediately when Child A was bitten on the cheek by Child B on the morning of March 12, 2021, but notified her when she picked up the child that afternoon. Child A's custodial grandparent stated that she was informed about Child A being bitten when she arrived to pick up the child that afternoon but was not called or texted immediately about the incident when it happened. Child Care Facility Specialist Jim Parsley observed a Report of Accident, Injury and/or Emergency Medical Care regarding this incident and it indicates that Child A was bitten on the cheek by another child on the morning of March 12, 2021 at approximately 10:30 a.m. This report is signed by the facility's director, Child A's teacher, and Child A's custodial grandmother. However, this report does not indicate the time, method, or by whom Child A's grandmother was notified.

CORRECTIVE MEASURES

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Creative Minds will conduct a staff meeting during which the SCCR regulation requiring that that parents be notified immediately whenever a child has an accident or is injured will be discussed. A copy of the agenda and sign-in sheet from this meeting will be submitted to the SCCR

COMPLETED (Y/N)

Yes

COMPLETED DATE

6/4/2021

CORRECTIVE MEASURE

Creative Minds will create or update its written policies to indicate that parents are to be contacted immediately whenever a child has an accident or is injured. A copy of these revised policies will be submitted to the SCCR.

COMPLETED (Y/N)

Yes

COMPLETED DATE

6/4/2021

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

5/14/2021

APPROVING SUPERVISOR

BRUCE, CHRISTINA