



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
10/24/2022

DVN
002070440

FACILITY NAME

DELIGHTFUL DAYS TLC 2

FACILITY ADDRESS

2801 SIDNEY ST

CITY

ST LOUIS

ZIP CODE

63104-2332

PHONE NUMBER

(314) 771-8400

COUNTY

ST LOUIS CITY

ASSIGNED SPECIALIST

HUDSON, ELIZABETH

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.182(2)(A)

A daily schedule shall be established in written form which shall include activities for all ages of children in care.

5 CSR 25-500.182(2)(C)4.G.

After awakening, an infant may remain in the crib as long as s/he is content, but never for periods longer than thirty (30) minutes; and

5 CSR 25-500.182(2)(C)6.

Opportunities for sensory stimulation which includes visual stimulation through pictures, books, toys, nonverbal communication, games, and the like; auditory stimulation through verbal communication, music, toys, games, and the like; and tactile stimulation through surfaces, fabrics, toys, games, and the like;

5 CSR 25-500.182(2)(C)7.

Encouragement in the development of motor skills by providing opportunities for supervised "tummy time," reaching, grasping, pulling up, creeping, crawling, and walking; and

5 CSR 25-500.222(4)

Individual children's records shall be retained a minimum of one (1) year after the child discontinues attendance.

CONCLUSION SUMMARY

On October 24, 2022, the Office of Childhood (OOC) received an allegation that on 10/21/22, Child A, DOB: 01/01/15, and Child B, DOB: 06/24/13, reported to mom that Mrs. J.H. made the older children sit in a room and watch TV all day.. After conducting an investigation, Compliance Inspector (CI) Liz Hudson has found this allegation to be substantiated based on the following evidence:

5 CSR 25-500.182(2)(A)., which states, "A daily schedule shall be established in written form which shall include activities for all ages of children in care."

AND

5 CSR 25-500.182(2)(C)4.G., which states, "After awakening, an infant may remain in the crib as long as s/he is content, but never for periods longer than thirty (30) minutes;"

AND

5 CSR 25-500.182(2)(C)6., which states, "Opportunities for sensory stimulation which includes visual stimulation through pictures, books, toys, nonverbal communication, games, and the like; auditory stimulation through verbal communication, music, toys, games, and the like; and tactile stimulation through surfaces, fabrics, toys, games, and the like;"

AND

5 CSR 25-500.182(2)(C)7., which states, "Encouragement in the development of motor skills by providing opportunities for supervised "tummy time," reaching, grasping, pulling up, creeping, crawling, and walking."

On October 25, 2022, CI Liz Hudson conducted an unannounced inspection at Delightful Days TLC 2. CI Hudson interviewed Director-Owner/ J.H., as well as Caregivers C.I., S.R., J.J. and D.F. Staff were consistent with their statements and stated that the older children will watch Disney movies sometimes but that there are other activities that they do to balance out and enrich their day Staff stated that there are other areas of the room to do activities during movies and that they sometimes rotate through these activities with movies or educational programs. The caregivers from the infant and toddler rooms stated that they

have been trained in child enrichment activities and that they do things such as read to the children, teach letters and numbers, draw and have tummy/mat time. However, CI Hudson observed eight infant toddlers in bucket seats and cribs for a prolonged period of time in front of a television. Five children were lined up close to the television in bucket seats. Two children were in their cribs and one child was sitting in a high chair with no food or drink. This was addressed with staff. Children were in these positions for approximately an hour or more. CI Hudson asked to see a classroom schedule for the infant/toddler rooms. CI Hudson was told by staff that there is no schedule for the infant/toddler rooms but was shown a class schedule for the older children's classrooms. CI Hudson confirmed with the Director J.H. that there was no schedule for the infant/toddler room.

On October 25, 2022, CI Hudson interviewed Parent A, Child A and Child B. Child A and Child B reported being at the daycare twice. They stated that both times they had to watch television all day because there was nothing else to do. Parent A stated that it is unknown whether Child C has had to watch television all day due to Child C only being 12-months-old.

5 CSR 25-500.222(4)., which states, "Individual children's records shall be retained a minimum of one (1) year after the child discontinues attendance."

When CI Hudson requested a copy of the enrollment forms for Child A, Child B and Child C, Director J.H. stated that Parent A took all the contents of the three children's files but was only told she could take out the shot records for the children's new daycare. J.H. stated that the children will not be coming back.

CI Hudson asked Parent A if she had a copy of the children's enrollment forms from Delightful Days TLC 2 and Parent A stated that she only had copy of the shot records. Parent A showed CI Hudson a copy of the shot records but no enrollment forms were observed. Parent A stated that Child A, Child B and Child C were no longer attending the center.

On October 25, 2022, CI Hudson spoke to J.H. via phone and informed her that Parent A stated that she did not take the contents of the children's file but that Parent A only took the shot records. J.H. stated that she would look around some more but that she knows that Parent A had to take the forms because the files were left behind and J.H. stated that she keeps careful track of all her files.

CI Hudson was unable to collect any enrollment forms for Child A, Child B or Child C from J.H. or Parent A.

CORRECTIVE MEASURES

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility shall notify all staff members of the violations which were substantiated, and specify the actions to be taken by all staff in order to comply with all violations cited. A copy of the memo, letter, or staff meeting agenda shall be submitted to the Office of Childhood.	Yes	4/29/2024
CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility shall create a plan to ensure how new hire employees are fully trained on all licensing rules before caring for children. A copy of the plan shall be submitted to the Child Care Compliance Section.	Yes	12/16/2022

DISPOSITION	DISPOSITION DATE
SUBSTANTIATED	12/23/2022

APPROVING SUPERVISOR
CHRISCO, MARLA L