



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE
COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT
4/8/2021

DVN
000181879

FACILITY NAME

CREATIVE WORLD SCHOOL, INC.

FACILITY ADDRESS

2641 S HUB DR

CITY

INDEPENDENCE

ZIP CODE

64055-2054

PHONE NUMBER

(816) 478-1887

COUNTY

JACKSON

ASSIGNED SPECIALIST

GILLEN, GREGG

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.182 (1)(E)(4)

Diapers and wet clothing shall be changed promptly.

CONCLUSION SUMMARY

On April 08,2021 the Section For Child Care Regulation (SCCR) received a complaint that a child had been picked up from the center and "pull ups" and his pants were soaked in urine. On April 13, 2021 Child Care Facility Specialists Gregg Gillen, Laura Wilmesher and Crystal Heiser conducted an unannounced inspection of the facility regarding the allegation. After conducting the investigation it has been determined that the allegation is substantiated

The conclusion is based on the following evidence of a violation being committed:

19 CSR 30-62.182 (1)(E)(4) Diapers and wet clothing shall be changed promptly.

On April 13, 2021 it was determined from the statements of the facility staff members that were interviewed during the unannounced inspection, that Child A's pull ups and pants were soaked in urine and had not been changed promptly. On April 7, 2021 Elizabeth Baker had just returned from a "bus run" as Child A was being picked up by the father of Child A. The father showed Elizabeth Baker that Child A's pants and pull ups were very wet. Elizabeth Baker immediately changed Child A's pull ups and pants. Elizabeth Baker acknowledged that Child A was wet and that no one had noticed.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

Staff training on observing/checking children for wet diapers/clothing shall be conducted. The training shall be documented and each staff member shall sign off on the training.

COMPLETED (Y/N)

Yes

COMPLETED DATE

7/28/2021

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

6/25/2021

APPROVING SUPERVISOR

LIMPUS, RACHEL L