



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
12/14/2021

DVN
002785446

FACILITY NAME

KIDZ ACADEMY LLC

FACILITY ADDRESS

2100 CAMPUS DR

CITY

ST CHARLES

ZIP CODE

63301-1050

PHONE NUMBER

(314) 766-5468

COUNTY

ST CHARLES

ASSIGNED SPECIALIST

WILMESHER, LAURA

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.182(1)(A)4.

Children under three (3) shall be supervised and assisted while in the bathroom.

5 CSR 25-500.102(1)(H)

The provider shall have available a copy of the Licensing Rules for Group Child Care Homes and Child Care Centers in Missouri.

All caregivers and volunteers working directly with children shall be required to review and be knowledgeable of the rules at the time they begin work and shall be able to understand and apply those rules which relate to their respective responsibilities.

CONCLUSION SUMMARY

Compliance Inspector (CI) Laura Wilmesher conducted an investigation regarding the allegation that Child A (2-years-old) had not been properly monitored when going to the bathroom. The allegation is substantiated. This is based on the following information:

5 CSR 25-500.182(1)(A)4. which states: "Children under three (3) shall be supervised and assisted while in the bathroom."

On December 16, 2021, Parent A (parent of Child A) stated that Child A (2-years-old) is potty-trained, but she still needed help wiping, and the staff at the facility were not helping her wipe.

On December 16, 2021, CI Wilmesher observed photos sent via email from Parent A. In the photo, Child A's underwear was soiled with a brown substance. Per the message sent with the photo, Parent A noted that the photos were taken on December 6, 2021, and it was noticed as soon as she arrived home from the facility.

On December 16, 2021, caregiver Taylor Eberhardt stated that if a 2-year-old child doesn't ask for help in the bathroom then she doesn't usually help them.

On December 16, 2021, caregiver Allye Shirley stated that she does assist Child A sometimes, but if Child A didn't tell her that she pooped, she wouldn't help her. Most of the time, the 2-year-old children in her classroom do need help wiping, and it was her mistake not helping Child A.

5 CSR 25-500.102(1)(H) which states: "The provider shall have available a copy of the Licensing Rules for Group Child Care Homes and Child Care Centers in Missouri. All caregivers and volunteers working directly with children shall be required to review and be knowledgeable of the rules at the time they begin work and shall be able to understand and apply those rules which relate to their respective responsibilities."

On December 16, 2021, caregiver Taylor Eberhardt stated that she didn't know the licensing rule that children under age 3 shall be assisted in the bathroom.

VIOLATION(S)

5 CSR 25-500.192(5)(A)

In case of accident or injury to a child, the provider shall notify the parent(s) immediately. If the child requires emergency

medical care, the provider shall follow the parent's(s') written instructions.

5 CSR 25-500.222(1)

The child care provider shall maintain accurate records to meet administrative requirements and to ensure knowledge of the individual needs of children and their families.

CONCLUSION SUMMARY

Compliance Inspector (CI) Laura Wilmesher conducted an investigation regarding the allegation that Child A (2-years-old) has had multiple times with scratches and bruises with no explanation as to what happened. The allegation is substantiated. This conclusion is based on the following information:

5 CSR 25-500.192(5)(A) which states: "In case of accident or injury to a child, the provider shall notify the parent(s) immediately. If the child requires emergency medical care, the provider shall follow the parent's(s') written instructions."

On December 16, 2021, caregiver Taylor Eberhardt stated that parents are not always notified immediately of injuries. She would notify parents at pick up if a child had a scrape or a scratch that happened in the morning.

On December 16, 2021, caregiver Allye Shirley stated that it would depend on the injury as to whether parents would be notified immediately or not. She would notify parents at pick up if a child received a bruise from a bite mark.

On December 16, 2021, director Lakeeta Butler stated that staff members don't always contact the parents immediately for injuries to children.

On December 16, 2021, CI Wilmesher observed an incident report for Child A. The report was dated December 13, 2021, at 5:10 p.m. The report noted that Child A was hit on her face with a toy, leaving a red mark, but there was no time or method of notification of this injury to the parent indicated on the report. The report was also not signed by the parent.

On December 16, 2021, CI Wilmesher observed an incident report for Child B. The report was dated December 13, 2021, at 5:10 p.m. The report noted that Child B hit a friend on the face with a toy and that he was redirected and said sorry. The report for Child B was signed by his parent on December 14, 2021.

5 CSR 25-500.222(1) which states: "The child care provider shall maintain accurate records to meet administrative requirements and to ensure knowledge of the individual needs of children and their families."

On December 16, 2021, CI Wilmesher observed the attendance records for Child A from December 13, 2021. CI Wilmesher observed that Child A was signed in at 7:41 a.m. and signed out at 7:15 p.m.

On December 16, 2021, caregiver Thekra Campbell stated that Child A left sooner than 7:15 p.m. on Monday, December 13, 2021. The staff members forgot to note the time Child A left on the Tadpoles app. The program will automatically input a time out if the staff forgot to input a time out. The records the facility has are not accurate for attendance when this happens.

CORRECTIVE MEASURES

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility shall notify all staff members of the violations which were substantiated, and specify the actions to be taken by all staff in order to comply with all licensing violations cited. A copy of the memo, letter, or staff meeting agenda(s) shall be submitted to the Office of Childhood.	Yes	2/28/2022

DISPOSITION	DISPOSITION DATE
SUBSTANTIATED	2/26/2022

APPROVING SUPERVISOR

CHRISCO, MARLA L