



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
 OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE  
 COMPLAINT INVESTIGATION OF  
 SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

**DATE OF REPORT**  
3/7/2018

**DVN**  
000177633

**FACILITY NAME**

UNIVERSITY CHILD CARE CENTER

**FACILITY ADDRESS**

500 SOUTH ST

**CITY**

SPRINGFIELD

**ZIP CODE**

65806

**PHONE NUMBER**

(417) 866-0980

**COUNTY**

GREENE

**ASSIGNED SPECIALIST**

RADNEY, HEATHER E

**RULE/STATUTE VIOLATION(S)**

**VIOLATION(S)**

19 CSR 30-62.182 (1)(A)(3)

Caregivers shall provide frequent, direct contact so children are not left unobserved on the premises.

**CONCLUSION SUMMARY**

The Section for Child Care Regulation is substantiating this rule violation based on CCFS Radney's and CCS White's interviews with Melissa Freres and Catrina Mitchell. Through the interviews it was determined that children participated in gymnastics with a person who was not a caregiver and no caregiver was present supervising the children during the weekly class.

**CORRECTIVE MEASURES**

**CORRECTIVE MEASURE**

The facility shall ensure children are supervised by caregivers employed by the facility at all times.

**COMPLETED (Y/N)**

Yes

**COMPLETED DATE**

3/21/2018

**DISPOSITION**

SUBSTANTIATED

**DISPOSITION DATE**

5/5/2018

**APPROVING SUPERVISOR**

WHITE, LEAH