



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
4/12/2021

DVN
002809321

FACILITY NAME

COUNTRY KIDS CHILDCARE CENTER

FACILITY ADDRESS

1119 E HIGH ST

CITY

AURORA

ZIP CODE

65605-6995

PHONE NUMBER

(417) 678-0389

COUNTY

LAWRENCE

ASSIGNED SPECIALIST

RADNEY, HEATHER E

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.182 (1)(C)(5)

Brief, supervised separation from the group may be used based on a guideline of one (1) minute of separation for each year of the child's age.

19 CSR 30-62.182 (1)(C)(9)

Punishment or threat of punishment shall not be associated with food, rest or toilet training.

19 CSR 30-62.102 (1)(H)

The provider shall have available a copy of the Licensing Rules for Group Child Care Homes and Child Care Centers in Missouri. All caregivers and volunteers working directly with children shall be required to review and be knowledgeable of the rules at the time they begin work and shall be able to understand and apply those rules which relate to their respective responsibilities.

CONCLUSION SUMMARY

The Section for Child Care Regulation (SCCR) determined these rules to be violated based on interviews with the director and caregivers. Director Kristie Jones and caregivers Jessica Hartman and Brea-anna Pendergrass reported that a high chair was used for time out for children who were "out of control" and hurting others. Ms. Jones stated she had conversations with the children's' grandparents and tried sending one or two of them home to see if the behaviors improved but nothing was working. The children reportedly continued to hurt other children and other caregivers. Ms. Jones stated she terminated care of the sibling group after multiple attempts were made to keep them in care in a safe manner. Additionally, Ms. Jones stated that she was not aware of the rule stating that time out should be for one minute for each year of the child's age. The director and caregivers reported time outs range from one to five minutes which demonstrated the director and caregivers did not have a working knowledge of the rules at the time they began working with children in the child care setting.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

The director and all staff shall complete a one hour online training, approved by SCCR, on appropriate discipline in the childcare setting.

COMPLETED (Y/N)

Yes

COMPLETED DATE

12/28/2021

CORRECTIVE MEASURE

The director and all staff, including new staff going forward, shall review the Licensing rules, specifically the facility's discipline policy and sign that they understand their responsibility and role in discipline.

COMPLETED (Y/N)

Yes

COMPLETED DATE

6/17/2021

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

6/8/2021

APPROVING SUPERVISOR

WHITE, LEAH