



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT

1/21/2021

DVN

002740056

FACILITY NAME

PRIMROSE SCHOOL OF WARD PARKWAY

FACILITY ADDRESS

1309 MEADOW LAKE PKWY

CITY

KANSAS CITY

ZIP CODE

64114-1619

PHONE NUMBER

(816) 822-0000

COUNTY

JACKSON

ASSIGNED SPECIALIST

BEEM, JONI

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.182 (1)(C)(3)

Only constructive, age-appropriate methods of discipline shall be used to help children develop self-control and assume responsibility for their own actions.

19 CSR 30-62.182 (1)(C)(6)

Firm, positive statements or redirection of behavior shall be used with infants and toddlers.

19 CSR 30-62.182 (1)(C)(7)

Physical punishment including, but not limited to, spanking, slapping, shaking, biting or pulling hair shall be prohibited.

19 CSR 30-62.182 (1)(C)(8)

No discipline technique which is humiliating, threatening or frightening to children shall be used. Children shall not be shamed, ridiculed or spoken to harshly, abusively or with profanity.

CONCLUSION SUMMARY

On January 12, 2021, it was reported to the Section for Child Care Regulation (SCCR) that a teacher in the one year old room was rough with a child during nap time. The staff spoke harshly to the child and lifted his head up. Another staff videotaped the incident. Child Care Facility Specialist (CCFS), Joni Beem, conducted an investigation regarding the allegation. After conducting this investigation, this allegation is substantiated.

On January 25, 2021 CCFS Beem conducted an unannounced inspection. It was reported that Adrianna Spears had concerns that her co-teacher Jordan Thompson was rough with the children. The director, Valeria Engle, said she told Adrianna Spears to come get her when there was an incident.

Adrianna Spears recorded an incident with Jordan Thompson and a one year old child, Child A. Child A is on a cot laying down on his belly. Jordan Thompson is sitting next to him. Jordan places a hand under Child A's chin and lifts up. CCFS Beem could not tell if Jordan's hand is over Child A's mouth. When the staff raised the child's chin up this causes the child's head/shoulder's to lift up off the cot. Child A gets on his elbows and his back is arched. The child is in this position for 7 seconds. The staff says " We aren't playing this game, we are laying down, good night. Do you understand?" The staff then covers up the child's head with a blanket.

Jordan Thompson was placed on leave. Jordan Thompson grabbed Child A by the chin; physical discipline is prohibited. Only constructive age appropriate methods of discipline shall be used. This incident was threatening and frightening. if the child needed redirection, firm, positive statements should have been used. Based on the video, the allegation is substantiated.

CORRECTIVE MEASURES

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All staff and volunteers of FACILITY NAME must obtain one (1) clock hour of training approved by the the Section for Child Care Regulation, on age appropriate discipline. The training must be held by an approved and qualified source, outside of the Primrose School network. Training may be obtained from the Missouri Workshop Calendar. The training calendar can be found at <http://www.moworkshopcalendar.org/>. Verification of training completion shall be

COMPLETED (Y/N)

Yes

COMPLETED DATE

4/5/2021

from the Open Initiative Toolbox report.

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

3/28/2021

APPROVING SUPERVISOR

LIMPUS, RACHEL L