



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT  
6/8/2020

DVN  
002707726

**FACILITY NAME**

BLUE DIAMOND CHILD CARE LLC

**FACILITY ADDRESS**

8101 E BANNISTER RD

**CITY**

KANSAS CITY

**ZIP CODE**

64134-1668

**PHONE NUMBER**

(816) 673-1648

**COUNTY**

JACKSON

**ASSIGNED SPECIALIST**

SNODGRASS, PENNY

**RULE/STATUTE VIOLATION(S)**

**VIOLATION(S)**

19 CSR 30-62.182 (1)(C)(7)

Physical punishment including, but not limited to, spanking, slapping, shaking, biting or pulling hair shall be prohibited.

**CONCLUSION SUMMARY**

Section for Child Care Regulation (SCCR) has determined this allegation to be substantiated based on interviews and observations. SCCR has statements from two (2) staff members, Melissa Henderson and Keisha Black that staff member Rowda Amro aggressively pushed Child A's head down and while Child A was in a crib on June 8, 2020.

On June 9, 2020 Child Care Facility Specialist (CCFS) Penny Snodgrass conducted telephone interviews with Educational Specialist Hauwa Alhassan and staff members Keisha Black, Melissa Henderson, Rowda Amro and Director Rochelle Ellis.

An unannounced inspection was completed at this facility on June 10, 2020 by CCFS Snodgrass when additional interviews were conducted with staff members Rita Aziza, Dalia Laqueodr and Dajanae Mackey and three (3) children. An additional phone interview was conducted with Rowda Amro on June 10, 2020.

On June 11, 2020 CCFS Snodgrass conducted an interview with Mother of Child A.

On June 11, 2020 and June 12, 2020 CCFS Snodgrass conducted phone interviews with four (4) parents.

On June 12, 2020 CCFS Snodgrass conducted a telephone interview with managing member Alhussian Yusuf.

On June 9, 2020 CCFS Snodgrass received a fax from the provider. The fax contained statements from Director, Rochelle Ellis and Staff Members; Melissa Henderson, Keisha Black, Hauwa Alhassan, Dalia Laqueodr and Aisha (Rita) Aziz.

On June 24, 2020 CCFS Snodgrass received copies of two (2) incident reports written by the Kansas City, MO Police Department. Incident Report: KC20037657 and KC20037658.

Interviews from director, educational specialist, two (2) additional staff, three (3) children and four (4) additional parents stated they had no concerns with Rowda Amro. Two (2) staff members; Melissa Henderson and Keisha Black stated they saw Rowda Amro push Child A's head down in the crib which is the statement that Mother of Child A has made. Keisha Black stated that she saw Rowda push Child A's head down at nap time and it was not a pat but a push down. Keisha Black also stated that "Yes, Rowda used some force with Child A because Child A was trying to lift her head up in the play pen and Rowda pushed Child A's head down." Melissa Henderson stated that Child A was standing up in her play pen and Rowda was trying to get Child A to lay down and Rowda would push Child A's head down and Child A would stand back up." Melissa Henderson also stated that Rowda grabbed Child A's arm and snatched Child A's arm to make Child A lay down. Both Melissa and Keisha stated that Child A would cry when Child A's head was pushed back down in the crib. Because Melissa Henderson and Keisha Black were the staff members working with Rowda Amro on June 8, 2020 when this incident occurred and both staff witnessed the incident this allegation is substantiated.

**CORRECTIVE MEASURES**

<b>CORRECTIVE MEASURE</b> All staff at this facility will attend two (2) hours of MO Workshop Calendar approved training on appropriate child discipline. This training will be due by September 30, 2020.		<b>COMPLETED (Y/N)</b> Yes	<b>COMPLETED DATE</b> 1/4/2021
<b>DISPOSITION</b> SUBSTANTIATED		<b>DISPOSITION DATE</b> 8/12/2020	
<b>APPROVING SUPERVISOR</b> LIMPUS, RACHEL L			