



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE
COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT
5/20/2021

DVN
000719851

FACILITY NAME

KINDERCARE LEARNING CENTERS LLC

FACILITY ADDRESS

871 NE ANDERSON LN

CITY

LEES SUMMIT

ZIP CODE

64064-1244

PHONE NUMBER

(816) 478-2102

COUNTY

JACKSON

ASSIGNED SPECIALIST

BEEM, JONI

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.182 (1)(A)(1)

Caregivers shall not leave any child without competent adult supervision.

19 CSR 30-62.192 (5)(A)

In case of accident or injury to a child, the provider shall notify the parent(s) immediately. If the child requires emergency medical care, the provider shall follow the parent(s) written instructions.

19 CSR 30-62.112 (1)(B)

Age Two (2) Years. Groups composed solely of two (2)-year olds shall have no less than one (1) adult to eight (8) children, with no more than sixteen (16) children in a group.

CONCLUSION SUMMARY

There was an incident where the classroom was outside. A staff took several of the children inside to use the bathroom. This left the staff outside with more than 8 two year olds putting them over ratio. The name to face sheet indicated at 4:00 PM on May 18, 2021 there were 13 two year old and two staff outside. The staff reported she took 2 children inside. This left one staff and 11 two year olds outside which is over ratio. The staff outside lined the children up at about 4:15 PM and came inside. The staff reported they started doing circle time. The staff estimated that between 5-10 minutes later they saw Child A outside through the window. The staff report they did not do the name to face count when they came inside. The incident was not reported to the director until 6:15 PM. The director did not immediately report the incident to the parent. The director failed to report the incident to the parent until about 12 30 PM the next day. The staff left Child A without competent adult supervision, did not maintain ratios inside or when Child A outside unattended and they failed to notify the parent of the incident in a timely manner. Based on the information provided, the allegation is substantiated.

CORRECTIVE MEASURES

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The facility shall conduct a staff meeting to review the center's policies and all licensing rules and regulations regarding supervision. The facility must provide the Section for Child Care Regulation with a statement, signed by all staff members (paid employees and paid/unpaid volunteers), to indicate they understand and agree to follow those rules and regulations.

COMPLETED (Y/N)

Yes

COMPLETED DATE

12/9/2021

CORRECTIVE MEASURE

The facility shall conduct a staff meeting to review the center's policies and all licensing rules and regulations regarding incidents and injuries. The facility must provide the Section for Child Care Regulation with a statement, signed by all staff (paid employees or unpaid volunteers), to indicate they understand and agree to follow those rules and regulations.

COMPLETED (Y/N)

Yes

COMPLETED DATE

12/9/2021

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

7/2/2021

APPROVING SUPERVISOR

LIMPUS, RACHEL L