MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
4/19/2017

DVN
001707228

FACILITY NAME
DOUGLASS COMMUNITY SERVICES, INCORPORATED

FACILITY ADDRESS
2181 JOHNSON ST

CITY	ZIP CODE	PHONE NUMBER	COUNTY
HANNIBAL	63401	(573) 231-0754	MARION

ASSIGNED SPECIALIST
DONOHO, ELLEN

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.182 (1)(A)(1)
Caregivers shall not leave any child without competent adult supervision.

19 CSR 30-62.182 (1)(A)(3)
Caregivers shall provide frequent, direct contact so children are not left unobserved on the premises.

CONCLUSION SUMMARY

SCCR has determined that the facility was in violation of the above rule based on the security footage and interviews with staff at the center. Staff stated that a parent informed them of a child in the classroom alone. Staff also stated that they found Child A in a classroom and the teachers in charge of Child A were not aware she was not with them when they left to go to another classroom. Both classroom teachers confirm through interviews with SCCR that they left classroom D and went to classroom E leaving Child A in the restroom which was located inside the classroom. Security camera footage confirms that Child A was alone in classroom D from 8:35 a.m. to 8:42 a.m.

CORRECTIVE MEASURES

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
All staff at the facility, including the director, shall attend a SCCR approved training on supervision. The facility may utilize the Missouri Workshop Calendar to obtain approved training.	Yes	9/8/2017
Lisa Thomas, Director will submit a plan for the supervision of children during transition times at the center which shall include, but not limited to, a sweep of the classroom and the bathroom to ensure all children are accounted for. Lisa Thomas will submit a signed, written statement from all staff at Douglass Community Services 2181 Johnson Street Hannibal Missouri have read and understand the plan for supervision during transition times at the center. This plan will be submitted to SCCR and kept at the facility for future reference.	Yes	9/8/2017
Lisa Thomas, Director, will conduct a staff meeting and discuss the supervision plan and the SCCR licensing rules concerning supervision of children. An agenda and sign in sheet must be submitted to SCCR after the meeting is conducted.	Yes	9/8/2017

DISPOSITION	DISPOSITION DATE
SUBSTANTIATED	7/13/2017

APPROVING SUPERVISOR
BRUCE, CHRISTINA