



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE
COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
3/22/2021

DVN
002444331

FACILITY NAME

CREATIVE WORLD LEE'S SUMMIT

FACILITY ADDRESS

1201 SE OLDHAM PKWY

CITY

LEES SUMMIT

ZIP CODE

64081-2910

PHONE NUMBER

(816) 554-2277

COUNTY

JACKSON

ASSIGNED SPECIALIST

DUMERCY, MADELINE L

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.182 (1)(E)(4)

Diapers and wet clothing shall be changed promptly.

CONCLUSION SUMMARY

Based on the investigation, Section for Child Care Regulations determined that Creative World Lee's Summit violated the licensing rules above.

On March 22, 2021, Section for Child Care Regulation received a complaint that Child A came home on March 19, 2021 with bruising on the inner thigh outside the diaper area and the thigh area was raw. On March 22, 2021, CCFS Madeline Dumercy conducted an unannounced inspection at Creative World Lee's Summit and interviewed Director Lesley Garrettson, Caregivers Chelsea Thornton, Melissa Mittlestadt, Leann Baker, and Sarah Burger. CCFS Madeline Dumercy interviewed Parent A at their home residence on March 22, 2021.

During the interviews with Caregivers Chelsea and Sarah, they stated that Caregiver Melissa did not change Child A's diaper at 11:45 am but Caregiver Melissa stated that she changed Child A's diaper at 11:45 am but never recorded the diaper change.

Caregiver Leanna noted that she changed Child A's diaper at 3:15 pm when caregivers reported to her that Child A never received a diaper change at 11:45 am. On March 19, 2021, at 3:15 am Leann noticed the diaper rash on Child A and described the diaper completely full with mushy poop and urine. The poop was dry and stuck on Child A's diaper area inner thigh area. Caregiver Sarah observed Leann changed Child A's diaper at 3:15 pm.

On March 22, 2021, Child Care Facility Specialist Madeline Dumercy observed Child A's daily summary from Procare for March 19, 2021 and noted the following: Child A's wet diaper was changed at 9:30 am and Child A's bowel movement and wet diaper was changed at 3:15 pm. There was note for diaper change at 11:45 am for Child A.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

Creative World Lee's Summit shall provide a statement to the Section for Child Care Regulation that caregivers understand that children's diapers will be changed promptly and will be checked hourly.

COMPLETED (Y/N)

Yes

COMPLETED DATE

8/30/2023

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

7/18/2021

APPROVING SUPERVISOR

LIMPUS, RACHEL L