



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE
COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT
7/12/2021

DVN
002644973

FACILITY NAME
KIDZONE CREATIONS, LLC

FACILITY ADDRESS
1001 MIDDLEBROOK DR STE A

CITY
LIBERTY

ZIP CODE
64068-1987

PHONE NUMBER
(816) 429-5521

COUNTY
CLAY

ASSIGNED SPECIALIST
GREER, JOHN

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.182(1)(C)3.

Only constructive, age-appropriate methods of discipline shall be used to help children develop self-control and assume responsibility for their own actions.

CONCLUSION SUMMARY

Compliance Inspector (CI) Gregg Gillen and CI JD Greer conducted an unannounced complaint investigation of the allegation that Child A (4-years-old) was physically restrained by Caregiver Sharla Coin. The allegation is substantiated based on the following evidence:

5 CSR 25-500.182(1)(C)3. which states, "Only constructive, age-appropriate methods of discipline shall be used to help children develop self-control and assume responsibility for their own actions."

On July 12, 2021, CI Gillen observed the video from the facility's computer. Child A is misbehaving and Ms. Coin leads Child A over to a chair. Ms. Coin has Child A sit on the floor and then she put her legs over each of his shoulders to restrain him. Child A did not look uncomfortable and he sat there quietly. After about a minute, an unknown parent enters the classroom and interacts with Child A and Ms. Coin. After several more minutes Child A is allowed to get up. The facility was not able to send the Office of Childhood a copy of the video.

On July 12, 2021, CI Gillen interviewed Child A (4-years-old) at an outdoor patio by the facility. Child A stated his teacher is Sharla (Ms. Coin). He said Ms. Sharla squished him.

On July 12, 2022, CI Gillen interviewed Caregiver Abigail Wolfe. She stated she works with Ms. Coin and has done so for the past six months. Ms. Coin will hold children down with her legs. Child A does act out.

On May 17, 2022, Compliance Inspector (CI) JD Greer interviewed Caregiver Sharla Coin. She stated Child A had behavioral issues and was known to try and hit and kick caregivers. She only restrained Child A one time when he was attempting to hit and kick her. She was sitting in a chair and child A was sitting on the ground in front of her facing away from her. She placed her legs on the outside of his legs to prevent him from kicking her.

CORRECTIVE MEASURES

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The facility shall conduct a staff meeting to review rule 5 CSR 25-500.182(1)(C)3. which states, "Only constructive, age-appropriate methods of discipline shall be used to help children develop self-control and assume responsibility for their own actions." as well as all licensing rules and regulations regarding appropriate discipline. The facility must provide the Office of Childhood with a statement, signed by all staff members (paid employees and paid/unpaid volunteers), to indicate they understand and agree to follow the rules and regulations regarding appropriate discipline.

COMPLETED (Y/N)

Yes

COMPLETED DATE

9/20/2022

CORRECTIVE MEASURE

The facility shall have all staff members (paid employees and paid/unpaid volunteers) obtain one (1) clock hour of approved training on appropriate discipline, outside the Kidzone Creations, LLC network. Training may be obtained from the Missouri Workshop Calendar. The training calendar can be found at <http://www.moworkshopcalendar.org/>. The local Child Care Aware agency may also assist in finding training. The Child Care Aware website can be found at <http://www.childcareaware.org/>. Verification of training completion shall be from the Open Initiative Toolbox report.

COMPLETED (Y/N)

Yes

COMPLETED DATE

2/22/2023

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

6/3/2022

APPROVING SUPERVISOR

NURNBERG, TONY A