



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
9/24/2020

DVN
002306374

FACILITY NAME

JUST 4 US CHILDCARE, INC.

FACILITY ADDRESS

2559 RAYMOND DR

CITY

ST CHARLES

ZIP CODE

63301-4841

PHONE NUMBER

(636) 493-6030

COUNTY

ST CHARLES

ASSIGNED SPECIALIST

WILMESHER, LAURA

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.182 (1)(C)(3)

Only constructive, age-appropriate methods of discipline shall be used to help children develop self-control and assume responsibility for their own actions.

19 CSR 30-62.182 (1)(C)(9)

Punishment or threat of punishment shall not be associated with food, rest or toilet training.

CONCLUSION SUMMARY

Child Care Facility Specialist (CCFS) Laura Wilmesher conducted an investigation regarding the allegation that on Tuesday, September 22, 2020, a teacher yanked a blanket out of a two-year-old child's hands, grabbed her by the wrist, and forced her to lay down, then threw the blanket over her head. After conducting the investigation, CCFS Wilmesher finds this allegation is substantiated. This conclusion is based on the following evidence of licensing rule violations which occurred at the facility:

19 CSR 30-62.182 (1)(C)(3) which states: "Only constructive, age-appropriate methods of discipline shall be used to help children develop self-control and assume responsibility for their own actions."

On September 25, 2020, CCFS Wilmesher conducted an interview with Parent A who stated she logged into and recorded the facility's camera footage from Tuesday, September 22, 2020, when she observed caregiver Jasmin Riley step over another child, grab the blanket out of Child A's hands, and grab her by the wrist/lower arm and pull her down onto her cot. Parent A stated she then observed Jasmin throw Child A's blanket over her face. Parent A stated she has the video recording and would send the video to CCFS Wilmesher.

CCFS Wilmesher attempted to interview Child A, however Child A was shy and unable to provide information.

CCFS Wilmesher observed the video recording from September 22, 2020, and observed Child A and another child on the other side of the room were standing next to their cots and arranging their blankets, while the other children in the room were laying on their cots. Jasmin Riley then stepped over a child on his/her cot, and grabbed the blanket out of Child A's hand, paused for a second, then grabbed Child A by her left wrist, and pulled her onto her cot into a laying position. Jasmin Riley then dropped the blanket over Child A, which did cover Child A's face, however Child A quickly removed the blanket from her face.

On September 25, 2020, CCFS Wilmesher conducted an interview with director Jessica McCandless who stated she saw the video after Parent A sent it to the facility. Jessica McCandless stated Parent A picked Child A up early on September 22, 2020, and said she saw something concerning on the cameras. Jessica McCandless stated she called Tracey Mathis and Trish Frank right away and told them what happened and sent them the video. Jessica McCandless stated she questioned Jasmin about the incident, and Jasmin stated she didn't mean it the way it came off on camera, and that she's never do anything to hurt the kids. Jessica McCandless stated Jasmin was removed from the classroom and is on a 90-day probationary period. Jessica McCandless stated she had written Jasmin up for the incident, and she was told to complete the "Making A Difference: Protecting Health and Keeping Children Safe" DHSS training.

On September 25, 2020, CCFS Wilmesher observed the write up for Jasmin Riley from September 24, 2020, which noted, "Employee (Jasmin Riley) had mishandled a child in the classroom." As an action taken, the document noted, "Ms. Riley was

removed as a teacher from 2's room. Ms. Riley is on probation for 90 days. Must complete training." The document was signed by Jessica McCandless, and a second page indicated that "Making a Difference: Protecting Health and Keeping Children Safe" DHSS training should be completed by September 28, 2020.

On September 25, 2020, caregiver Jasmin Riley stated that although it looked like she grabbed Child A and pulled her on her cot, that she actually just grabbed Child A's wrist, and then Child A went down on her cot on her own, causing it to look like Jasmin pulled her onto her cot. Jasmin Riley also stated that although it looked like she threw the blanket onto Child A, she just lifted it up gently like a parachute and let it land softly on Child A.

19 CSR 30-62.182 (1)(C)(9) which states: "Punishment or threat of punishment shall not be associated with food, rest or toilet training."

CCFS Wilmesher observed the video recording from September 22, 2020, that after Child A was pulled onto her cot by Jasmin Riley, Child A continued to play with her blanket, along with other children in the classroom who were playing with their blankets as well. After Jasmin walked away from Child A briefly, she crossed the room again, and took the blanket from Child A's hands and placed it on the table nearby. The video footage did not show Jasmin Riley take a blanket from any of the other children who had also been playing with their blankets at naptime.

On September 25, 2020, CCFS Wilmesher conducted an interview with Jasmin Riley who stated she was telling Child A to lay down, and Child A continued to shake her blanket, and that she was worried Child A would hit another child with the blanket, so that's why she took the blanket from her. Jasmin Riley stated she gave the blanket back to Child A after a minute, maybe less than a minute.

Jasmin Riley stated that looking back, she would not have grabbed Child A by the wrist and pulled her onto her cot, and she wouldn't have snatched the blanket from her.

CORRECTIVE MEASURES

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
All staff members (paid employees or unpaid volunteers) must take the 1.0 clock hour DHSS online training course titled, "Making a Difference: Protecting Health and Keeping Children Safe" available at https://health.mo.gov/safety/childcare/online/training.php Verification of attendance shall be through the Toolbox report.	Yes	12/31/2020
CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility shall conduct a staff meeting to review the center's policies and all licensing rules and regulations regarding discipline. The facility must provide the Section for Child Care Regulation with a statement, signed by all staff members (paid employees and paid/unpaid volunteers), to indicate they understand and agree to follow those rules and regulations.	Yes	12/31/2020

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

11/5/2020

APPROVING SUPERVISOR

CLARK, ANGELA