



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE
COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT
6/23/2021

DVN
002557755

FACILITY NAME

RAINBOW OF DREAMS LEARNING CENTER

FACILITY ADDRESS

9834 HALLS FERRY RD

CITY

ST LOUIS

ZIP CODE

63136-4017

PHONE NUMBER

(314) 922-8903

COUNTY

ST LOUIS

ASSIGNED SPECIALIST

WILMESHER, LAURA

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-60.060 (11)

In case of an accident or injury to a child, the provider shall notify a parent immediately. If a child requires emergency medical care, a parent's prior written instructions shall be followed. A form shall be completed indicating the circumstances and the date and time of the injury. The form shall be signed by the caregiver and his/her supervisor. A copy of the form shall be given to the parent the day of the accident or injury and necessary explanations shall be given. The form shall be filed in the child's record.

19 CSR 30-60.050 (1)

Supervision and basic care shall be provided at all license-exempt facilities.

CONCLUSION SUMMARY

Child Care Facility Specialist (CCFS) Laura Wilmesher conducted an investigation regarding the allegation that on June 22, 2021, Child A (age 11 months) was picked up from Rainbow of Dreams Learning Center with multiple bilateral facial injuries. After conducting the investigation, CCFS Wilmesher finds this allegation is substantiated. This conclusion is based on the following evidence of license-exempt rule violation(s) which occurred at the facility:

19 CSR 30-60.050 (1) which states: "Supervision and basic care shall be provided at all license-exempt facilities."

AND

19 CSR 30-60.100 (1)(A) which states: "Children shall have no access to areas not approved for child care."

On June 24, 2021, CCFS Wilmesher interviewed Parent A who stated Ms. Tiara said she went to make a bottle for Child A, and she came back because she heard him crying "differently," and he had been injured. According to Parent A, Ms. Tiara said she left Child A in the crib when she left the room, and he was still in the crib when she went back in the room.

On June 24, 2021, Parent A provided CCFS Wilmesher photos of Child A's injuries via email. The photos showed swelling and multiple bruises on Child A's face, particularly on his forehead, around his mouth, and on the side of his face. The photos were taken on June 23, 2021, June 24, 2021, and June 26, 2021.

On June 24, 2021, CCFS Shalinda Wallace received an email from Pastor LaJuana. In the email, Pastor LaJuana stated: "I did write a verbal and written notice up on Ms. tiara because she went to get his bottle she should not have left him alone."

Also on June 24, 2021, CCFS Wilmesher conducted an unannounced visit to the facility and interviewed several staff members as well as Child B (age ten). Director Jewel Jeffries stated she was present on June 22, 2021, when Child A was injured at the facility. Ms. Jewel stated Ms. Tiara came into the kitchen for 5-6 minutes, leaving Child A and two other children (age nine months and one year) alone in the lower level infant/toddler classroom. Ms. Jewel stated she asked Child B to go into the infant/toddler room to look for a missing shoe, and Child B ran back upstairs to tell Ms. Jewel and Ms. Tiara that Child A was crying and bleeding. Ms. Jewel stated Ms. Tiara ran downstairs to Child A and brought him immediately upstairs to the kitchen. According to Ms. Jewel, when Ms. Tiara came back upstairs with Child A, there was no teacher downstairs in the infant/toddler room again and there were two children still downstairs sleeping, age 9 months and one year.

Caregiver Tiara Amos stated on June 22, 2021, she placed Child A in his crib awake and that two other children, both under 24 months, were sleeping in the room, when she walked out of the room. Ms. Tiara stated she went upstairs to the kitchen and was

in the kitchen for about 5-6 minutes, and that no adult went into the infant/toddler room with the three children during that time. Ms. Tiara stated Child B went downstairs into the infant/toddler room to look for another child's missing shoe and ran back upstairs and said Child A was bleeding.

Child B stated she was helping Ms. Jewel look for a shoe, and she [Child B] went downstairs to look for the shoe. Child B stated Child A was crying, standing in the crib, and that she saw blood on Child A, on the crib, and on the floor, and as soon as she saw Child A in this condition, she ran back upstairs and told Ms. Tiara. Child B stated no adults were in the infant/toddler room when she went downstairs to look for the shoe, and that Ms. Tiara was in the kitchen making a bottle.

Based on the statements above, CCFS Wilmesher finds that in addition to Child A and two other infants/toddlers being left unsupervised for 5-6 minutes, Child B was also left unsupervised briefly in the infant/toddler room. The infant/toddler room is not approved space for school-age children.

On June 28, 2021, CCFS Wilmesher interviewed Pastor LaJuana who stated her first concern was leaving the children unattended and that Ms. Tiara was written up for that. Pastor LaJuana stated if Ms. Tiara would have been in the room, she would've seen what happened to Child A.

The reporter was from another agency and therefore was not interviewed. Child A was less than a year old at the time of the incident and therefore was not interviewed. Per Pastor LaJuana, the facility did not have cameras at the time of the incident.

CORRECTIVE MEASURES

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility shall have all staff members (paid employees and paid/unpaid volunteers) obtain one (1) clock hour of approved training on safe sleep of infants and toddlers, outside the Rainbow of Dreams Learning Center network. Training may be obtained from the Missouri Workshop Calendar. The training calendar can be found at http://www.moworkshopcalendar.org/ . The local Child Care Aware agency may also assist in finding training. The Child Care Aware website can be found at http://www.childcareaware.org/ . Verification of training completion shall be available on the Open Initiative Toolbox report.	Yes	11/15/2021

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility shall have all staff members (paid employees and paid/unpaid volunteers) obtain one (1) clock hour of approved training on supervision of children, outside the Rainbow of Dreams Learning Center network. Training may be obtained from the Missouri Workshop Calendar. The training calendar can be found at http://www.moworkshopcalendar.org/ . The local Child Care Aware agency may also assist in finding training. The Child Care Aware website can be found at http://www.childcareaware.org/ . Verification of training completion shall be available on the Open Initiative Toolbox report.	Yes	11/15/2021

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility is hereby placed on twenty (20)-day notice that a corrective action plan must be developed to ensure compliance with the above statute/rule violations. A copy of the corrective action plan must be received by the Section for Child Care Regulation within twenty (20) days of this letter.	Yes	3/3/2022

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility shall conduct a staff meeting to review the center's policies and all license-exempt rules and regulations regarding supervision. The facility must provide the Section for Child Care Regulation with a statement, signed by all staff members (paid employees and paid/unpaid volunteers), to indicate they understand and agree to follow those rules and regulations.	Yes	3/3/2022

DISPOSITION	DISPOSITION DATE
SUBSTANTIATED	9/9/2021

APPROVING SUPERVISOR
CLARK, ANGELA