



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
9/4/2019

DVN
002633190

FACILITY NAME

A TOUCH ABOVE CHILDCARE LLC

FACILITY ADDRESS

9379 E EVERGREEN ST

CITY

STRAFFORD

ZIP CODE

65757

PHONE NUMBER

(417) 736-4646

COUNTY

GREENE

ASSIGNED SPECIALIST

DONSON, ANGEL

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.202 (1)(A)

The provider shall supply and serve nourishing food according to the Meal and Snack Food Chart provided in this rule.

19 CSR 30-62.202 (1)(G)

The acceptable food components and serving sizes for meals and snacks are outlined in the following chart for each age group. Menus and amounts served shall be based on this chart.

19 CSR 30-62.102 (1)(M)

Child care staff members shall have qualifying background screening results on file as required by 19 CSR 30-63.020 General Requirements.

19 CSR 30-62.102 (1)(O)

A prospective child care staff member may begin work for a child care provider after the criminal background check has been requested from the department; however, pending completion of the criminal background check, the prospective child care staff member shall be supervised at all times by another child care staff member who received a qualifying result on the criminal background check within the past five (5) years.

CONCLUSION SUMMARY

SCCR determined these licensing rules were violated based on interviews with director and caregivers from September 13, 2019. Director, Melissa Schatzer stated "they have protein most of the time. Once in a while, they might not serve meat if the meat is not thawed out." Caregiver Alesha Mills stated, "On Fridays they have spaghetti for lunch and the marinara sauce never has meat in it, so they do not get any meat at that meal." This was confirmed by caregivers Angela Laver, Michelle Sharp, Carolyn Martin and Shaylee Petty. Ms. Mills stated some of the children will tell her they are still hungry after she gives them the limit and she feels bad to not give them more. Parents have reported to Ms. Mills their children are hungry when they pick them up. Ms. Mills reported, the morning of September 13, 2019, they got a small bagel with butter "It was a fourth of a bagel." Caregiver Angela Laver stated, they have protein most of the time, but not all ways. Ms. Laver reported there is no guide on how much meat needs to be cooked, they just guess at it. Cook Audrey Jones stated she has made spaghetti with just red sauce and not meat and "the director tells her when she can use the meat in the marinara sauce." Caregiver Michelle Sharp reported she will be given two bananas for 10 children and have to split two cuties (mandarin orange) for 10 children, the children would get about two pieces each. Ms. Sharp stated "the big kids get the same amount of food as the little kids." This was confirmed by caregiver Jennifer Young. Caregiver Carolyn Martin stated when they have bananas, they have to split one to two bananas between six to seven children. Ms. Martin stated, they would get one to two cuties for the class and the children would get one to two slices each. On September 16, 2019, CCFS Donson reviewed the five week menu rotation provided by the director. CCFS Donson observed the menus and documented every Friday the menus shows spaghetti is served for lunch with meat.

SCCR determined caregivers worked without qualifying background screening results on file based on interviews with caregiver and a review of records on September 13, 2019. Caregiver Shaylee Petty stated she has been working at this facility for about two weeks and has not been screened with fingerprints. Ms. Petty started on September 3, 2019. Director Melissa Schatzer stated she does not have eligibility letters for caregivers Natalie Brady and Shaylee Petty. Caregiver Petty and Brady were not fingerprinted prior to starting to care for children. Director Schatzer reported, caregiver Brady worked at the facility for about a month and caregiver Petty has been working for about two weeks. Director Schatzer stated the reason why caregivers do not have fingerprints yet is because "we have 30 days to send them for fingerprints."

CORRECTIVE MEASURES**CORRECTIVE MEASURE**

The director, all caregivers and volunteers counting in child staff ratio shall complete "Meal Pattern" training developed by Child and Adult Care Food Program (CACFP).

COMPLETED (Y/N)

Yes

COMPLETED DATE

3/24/2020

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

11/3/2019

APPROVING SUPERVISOR

WHITE, LEAH