



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT

11/6/2023

DVN

002796078

FACILITY NAME

CARRIE'S CHILD CARE 2.0, LLC

FACILITY ADDRESS

6767 E HIGHWAY 116

CITY

LATHROP

ZIP CODE

64465-8170

PHONE NUMBER

(816) 528-4452

COUNTY

CLINTON

ASSIGNED SPECIALIST

EDDINS, COLE

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.182(1)(A)2.

A caregiver personally shall admit each child upon arrival and personally shall dismiss each child upon departure . Children shall be dismissed only to the parent(s) , guardian, legal custodian, or to individuals approved by the parent(s) , guardian, or legal custodian.

CONCLUSION SUMMARY

Compliance Inspector (CI) Cole Eddins completed an unannounced inspection regarding the allegation that Child A was picked up by Parent C and was not on their authorization list. After conducting the investigation, CI Eddins finds the allegation is substantiated. This conclusion is based on the following evidence of licensing rule violations which occurred at the facility:

5 CSR 25-500.182(1)(A)2., which states: "A caregiver personally shall admit each child upon arrival and personally shall dismiss each child upon departure. Children shall be dismissed only to the parent(s), guardian, legal custodian, or to individuals approved by the parent(s) , guardian, or legal custodian."

On November 21, 2023, CI Eddins interviewed Caregiver Ferril and Director Sellers. Caregiver Ferril stated that she had dismissed Child A to Parent C without checking the authorization list beforehand . Director Sellers stated that she was later informed of Child A being dismissed with Parent C without permission . She stated that she contacted Parent B to inform her that she was going to remind staff of the rules and to ensure that this would not happen again .

On November 21, 2023, CI Eddins observed the facility's pick-up and drop off authorization list for Child A, which listed only Parent A and Parent B. Parent C was not observed on the list.

On November 28, 2023, CI Eddins interviewed Parent A and Parent B. Parent A stated that on November 2, 2023, he was sitting in the car outside the facility while Parent C went inside to pick up Child A . He stated that he forgot to inform staff about Parent C picking up Child A. Parent B stated that Parent C was not on Child A's authorization pickup list and was not informed that Child A was picked up until she arrived at the facility.

CORRECTIVE MEASURES

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The facility shall notify all staff members of the violations which were substantiated, and specify the actions to be taken by all staff in order to comply with all violations cited. A copy of the memo, letter, or staff meeting agenda shall be submitted to the Office of Childhood.

COMPLETED (Y/N)

Yes

COMPLETED DATE

4/23/2024

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

12/26/2023

APPROVING SUPERVISOR

FOX, ROMENA