



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
2/20/2020

DVN
000180709

FACILITY NAME

MERCY HOSPITAL SPRINGFIELD

FACILITY ADDRESS

1831 S FREMONT

CITY

SPRINGFIELD

ZIP CODE

65804

PHONE NUMBER

(417) 820-7955

COUNTY

GREENE

ASSIGNED SPECIALIST

RUSSELL, BILLIE

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.092 (1)(B)(2)(B)

With written parental consent on file, cots may be used for napping or sleeping for toddlers twelve (12) months and older.

CONCLUSION SUMMARY

The Section for Child Care Regulation (SCCR) determined the allegation of a seventeen (17) month old child placed on a cot to nap without parental permission to be substantiated. On February 21, 2020, Kara Ghan, director and caregiver, Jennifer Smith, were interviewed and reported Child A (17 months old) did sleep on a cot from February 18 - 20, 2020. The facility did not have written parental permission for Child A on file to sleep on a cot. Ms. Ghan and Ms. Smith reported the facility tried to gain permission from Child A's parents however Child A's mother refused to give the facility permission for Child A to sleep on a cot at the time. Child A was reportedly trying to crawl out of the pack-n-play and caregivers didn't believe he was safe. They reported they called the mom prior to putting him on the cot, but left him on the cot when she refused to give permission. They then had him sleeping on the cot the next two days as well. The child was placed back in the pack-n-play at the parents insistence.

CORRECTIVE MEASURES

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The director and all caregivers working in the Teddy Bear (toddler) room shall read and sign a statement of understanding of licensing rule 19 CSR 30-62.092 (1)(B) (2)(B). The signed statements shall be sent to the Section for Child Care Regulation.

COMPLETED (Y/N)

Yes

COMPLETED DATE

4/29/2020

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

4/3/2020

APPROVING SUPERVISOR

WHITE, LEAH