



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT  
3/5/2020

DVN  
002598210

FACILITY NAME

TOT STOP LEARNING CENTER

FACILITY ADDRESS

22940 GREEN HILLS RD

CITY

LEBANON

ZIP CODE

65536-5849

PHONE NUMBER

(417) 532-0922

COUNTY

LACLEDE

ASSIGNED SPECIALIST

EVANS, ALISON MICHELE

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.182 (1)(C)(3)

Only constructive, age-appropriate methods of discipline shall be used to help children develop self-control and assume responsibility for their own actions.

19 CSR 30-62.182 (1)(C)(7)

Physical punishment including, but not limited to, spanking, slapping, shaking, biting or pulling hair shall be prohibited.

19 CSR 30-62.222 (3)(C)

Information concerning any accident or injury to the child while at the facility or any emergency medical care.

CONCLUSION SUMMARY

This investigation is substantiated based on interviews with staff and observations made by CCFS Alison Evans. During the investigation interviews were completed with Owner, Britany Hopkins Director, Brittany Moore, and Staff, Monica Nyman. Interviews were also completed with Child A's mother. Through the interviews it was determined that Staff, Monica Nyman did in fact use physical punishment to include lifting Child A by the arm inappropriately and holding Child A down while strapped in a time out chair. This type of discipline was not constructive, age-appropriate methods of discipline to help children of this age develop self-control and assume responsibility for their own actions. Based on the interviews on March 5 and March 26, 2020, video footage and no incident report completed is found that the said allegation is substantiated.

CORRECTIVE MEASURES

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All staff and volunteers of Tot Stop Learning Center must obtain one (1) clock hour of training approved by the the Section for Child Care Regulation, on age appropriate discipline. The training hour must be held by an approved and qualified source, outside of the Tot Stop Learning Center network. Training may be obtained from the Missouri Workshop Calendar. The training calendar can be found at <http://www.moworkshopcalendar.org/>. Certificates of attendance shall be provided to the Section for Child Care Regulation

COMPLETED (Y/N)

Yes

COMPLETED DATE

5/20/2020

CORRECTIVE MEASURE

The facility shall conduct a staff meeting to review the center's discipline policies. The facility must provide the Section for Child Care Regulation with a statement, signed by all staff (paid employees or unpaid volunteers), to indicate they understand and agree to follow those rules.

COMPLETED (Y/N)

Yes

COMPLETED DATE

5/11/2020

CORRECTIVE MEASURE

The facility shall conduct a staff meeting to review all licensing rules and regulations. The facility must provide the Section for Child Care Regulation with a statement, signed by all staff (paid employees or unpaid volunteers), to indicate they understand and agree to follow those rules and regulations.

COMPLETED (Y/N)

Yes

COMPLETED DATE

7/6/2020

**DISPOSITION**

SUBSTANTIATED

**DISPOSITION DATE**

4/15/2020

**APPROVING SUPERVISOR**

TODARO, KAYLA